

Contact Details

Please send printed contact info if possible. Business card, address label, etc...

Name:

Address:

Email:

Make / Model:

Describe problem: Please include a unique problem description for each item!

Button Problems:

Please RUSH my order. I am including \$5 additional payment for RUSH service.
This will speed up turnaround significantly. **YOU MUST WRITE "RUSH" ON OUTSIDE OF PACKAGE**

New Battery - Please include a new battery if possible for an additional charge.
(\$6 to \$8 for typical cordless phone battery pack. Plastic molded battery packs can easily be \$20 or more and may be a re-build)

If equipment is unrepairable

Please recycle

Return it to me for cost of postage

Contact me

Payment:

Already paid. Please list order number or email address of paypal user if different:

Pay by Paypal after repair. You will be emailed a Paypal payment request when your order is completed

Credit Card: **AMEX** **Visa** **MC**

CC Number: Expiration Date:

CCV Security Number: Amex = 4 digit security code - Visa & MC = 3 digit code

You will be notified by email if your total charges are over 10% higher than the estimate repair cost

Instructions

Please print **page one** and include it with the order. You can enter the details right on your computer before printing which makes it easier to read and less chance for misprints or misreads.

P1Repair specializes in telephone repair but I also work on unique and cherished items of all kinds including equipment most other places won't touch. 30+ years experience repairing electronics with a degree in Electrical Engineering Technology from UMO. Starting with repair work in stereos, tape answering machines, VCRs and TVs... I have worked on countless unusual items including arcade and pinball machines, motorized golf bag carrier, personal electrolysis device, transformer winding machine, large business class photocopiers and also modern devices such as computers, laptops monitors and smartphones. I have all the standard tools for electronic work as well as a laser engraver and 3D printer.

Equipment: If you found your device listed on the web site then you already know it can be repaired.

For other items: Please contact me by email and provide as much information as possible about the make, model, part number, problem description and also pictures if possible. I can provide you with tips for repair, troubleshooting or a quote for repair service.

What to send in: Please send as little as possible. Chargers, base units, batteries, etc... are often not needed and are not tested if sent with the order. Just 1 ounce can add up to \$4 to the cost of postage and this is especially important when sending in small items like a single telephone.

Batteries: Batteries should not be sent in unless you have a molded plastic battery pack that needs to be rebuilt (internal batteries replaced) or I have requested you send the battery. Testing batteries takes significant time and it is usually cheaper to replace them than determine if they need replacing.

Schedule: Cordless phone repair usually takes about a week plus shipping time. Some problems do require long term testing to ensure the problem has been resolved. I do offer **RUSH Service** for most items for a small charge. This let's me know you are serious about needing it back ASAP and I will make every effort to do so including working late, taking extra trips to the post office and putting preference on your order above others. Please understand that unusual items may take time to acquire needed parts.

P1Repair is closed for repair service for the month of July.

While still completing some orders and answering emails when possible, I reserve July for spending time in nature and with my family. Please consider this when trying to decide the best time to send in a repair order.

Recycling: I don't put any equipment in land fills. Anything that cannot be repaired, and which you do not want returned to you, is dismantled and separated into different materials for recycling, free of charge. **I also buy some telephone equipment** or I may offer to pay postage for shipping unwanted telephones.

Ship to:

P1Repair
C/O Ben Jordan
3058 Hoyt Ave
Clearwater, FL 33759